

# CBCity Cultural Diversity Plan 2024–2028 Summary

The City of Canterbury Bankstown is a culturally rich and vibrant community where many people from culturally and linguistically diverse (CALD) backgrounds, including new arrivals, refugees and people seeking asylum, call home. However, some of the residents face unique issues and challenges that impede their equal and full participation in the community.

The CBCity Cultural Diversity Plan 2024-2028 is Council's commitment to creating a welcoming, inclusive and equitable community. The Plan identifies four priorities that outline our focus areas for the upcoming four years along with the actions required. Council will collaborate with community partners to execute these actions, aiming to create a welcoming City where everyone matters and differences are celebrated.

## What we have found

### Challenges and barriers

- Language and cultural barriers
- Lack of information and support
- Lack of effective community engagement strategies that reflect the diverse range of CALD communities

### Emerging issues and needs

- Lack of social connection and information/culture-sharing opportunities
- Employment issues
- Poor mental health

## What we will do (priorities and actions)

### Priority 1 – Address language and cultural barriers

- Ensure equitable access to services and resources for CALD community members.

### Priority 2 – Increase access to information and support

- Coordinate and support initiatives aimed at enhancing CALD community members' awareness of local facilities and services.
- Ensure a welcoming and inclusive environment for all residents of Canterbury-Bankstown.

### Priority 3 – Increase social connection and culture sharing

- Create opportunities for CALD individuals to connect with others and engage in the sharing of information and culture.
- Engage and empower CALD individuals to celebrate their cultures and achievements.

### Priority 4 – Increase employment opportunities

- Support CALD people to obtain and maintain meaningful employment.

